

SDEP V URL Solution Review

		SDEP	URL
1	Accessibility	Currently not available to independent Mems and SIPS – changes proposed to allow Multiple roles in one company Supplier Mem SIP Mems Sips would need to register at Company and individual level	Available to all roles No Registration
2	Form Fill	No auto populating - this facility is not supported - impact a little longer to complete	Allows remember and auto populate Basic Repetitive Fields
3	Speed	Instantaneous when sent - like e mail	Instantaneous when sent
4	Picture upload	Take picture Save to device Open SDEP and search for picture to upload	Integrated in app
5	Picture Size	No downsizing of pictures - picture size limits 5 @ 10 mb so up to 50 mb	Auto downsizing of photo's to fit storage protocols
6	MPAN Capture	Hand type in MPAN open to errors	Driven from auto selected Address Validation
7	Address Validation	No address validation facility	Primary post code address drop down search
8	Raising Cat A Incidents	Could be used to send in Cat A photo's - to support call Form would take longer to complete and upload photos clunky. Manual process at DNO end No API available Need to manually link up SDEP with Call to Fault Reporting	URL link to API auto upload – raising Call and incident with photo attached
9	Raising Cat B Service Requests	Can raise a cat B Form in SDEP and add photo's after taken and saved – E mail received - manual upload - no API facility to raise jobs	URL link to API auto upload – raising Call and incident with photo attached

		Considered as extra support to data flow - will arrive immediately in advance of D Flow	
10	Reporting	Some filtering but no overlaid reporting facility available	Volume - Defect type and Supplier - Sender Reporting & Search facilities
11	Tracking	E mail record when sent in SDEP	New reference no to confirm successful transmission and search